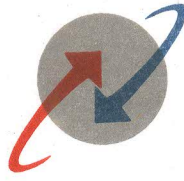


312, भारत संचार भवन, हरीश चन्द्र माथुर लेन,
जनपथ, नई दिल्ली - 110001
312, Bharat Sanchar Bhawan, H.C. Mathur Lane,
Janpath, New Delhi-110 001
दूरभाष कार्यालय/Ph.: +91-11-2373 4070
फैक्स/Fax : +91-11-2373 4072
ई-मेल/E-mail : dirhrd@bsnl.co.in



भारत संचार निगम लिमिटेड
(भारत सरकार का उद्यम)
BHARAT SANCHAR NIGAM LTD.
(A Government of India Enterprises)

सुजाता तपन रे

निदेशक (एच.आर.)

Sujata T. Ray

Director (HR)

Dear Shri

D.O. No. 40-06/2015-Pen (B)

Dated: 06/03/2017

I wish to draw your attention to the repeated references/grievances being received in this Office because of non settlement/timely settlement of pension and pensionary benefits to retired/retiring employees.

2. Member (Finance), DOT vide his D.O. letter dated 10/02/2017 (copy enclosed), has also pointed out that the Internal Audit Reports of the CCAs reveal that the above provision of CCS (Pension) Rules, 1972 are not being followed by most Circles of BSNL for updation, resulting in delay in submission and consequential delay in the settlement of pension cases. Further, you would also be aware that as per the provision of Rule 32 of CCS (Pension) Rule, 1972, on completion of 18 years of service (and) or his being left with five years of service before the date of retirement, whichever is earlier, the Head of the Office, in consultation with the Accounts Officer is required to verify the service rendered by the Government Servant.

3. In view of the above, I seek your personal intervention to ensure updation of Service Books and coordination with the concerned Pr. CCA/CCA, for completion of the verification process. It may also be ensured that pension cases are attended to by your Circle in mission mode giving no room for any further complaint. I would appreciate a compliance report in this regard from your Circle.

With best wishes,

Yours sincerely,

(Sujata T. Ray)

Encl: As above (3 pages).

To

All Chief General Managers,
Bharat Sanchar Nigam Limited.

Copy to:-

1. All the Heads of Cadre Controlling Units of BSNL CO
[PGM (Estt.)/PGM (Pers.)/PGMs (BW/Electrical/Arch.)/GM (FP)
2. Pr. CCA DoT, Prasad Nagar, New Delhi-1.
3. DDG(Accts)/DDG(Estt), DOT, Sanchar Bhawan, New Delhi.
4. Director (Estt.), DoT, Sanchar Bhawan, New Delhi-1.